

ALPHR Technology are based in Letchworth Hertfordshire and are passionate about automation. We understand the advantages of automation and the use of robotics – how these can transform the product assembly and testing of any manufacturing process; whether it is improving a manual process; the use of robotics; automating part or all of a process; and transforming manufacture through the innovative use of automation.

This policy has been written and endorsed by top management and complements our overall strategic plan of promoting continual improvement and thus we are committed to:

- maintaining, developing and continually improving our quality management system to meet all applicable requirements including ISO 9001:2015.
- integrating recognized quality management best practice into our business operations.
- setting quality objectives, targets and programs.
- monitoring our quality performance and implement improvements where appropriate.
- ensuring customer needs and expectations are determined and fulfilled with the aim of achieving greater customer satisfaction.
- undertaking regular reviews and audits to determine the success of our performance and the effectiveness of the system.
- providing appropriate training and supervision to our employees such that they are able to perform their duties in a way that enhances employee knowledge and does not compromise our policy and objectives
- ensuring all staff understand the requirements of the quality policy.

This policy is reviewed on a regular basis to ensure it is compatible with the context and strategic direction of the company.

Signed

Group Managing Director



Date: 09/04/2025